



OBT Course Outline

15. DEVELOPING RESILIENCE IN THE WORKPLACE

Main Aims and Key Benefits:	To help participants to develop resilience-boosting attitudes and to
	understand how their personal resilience can be applied in the
	workplace.
Course Content:	What resilience is and why it matters
	The characteristics of resilient people
	Strategies to develop resilience
	Developing resilience at work
	 Preparing a personal resilience plan
Training Methods:	Self-assessment questionnaire
	Presentations
	Syndicate exercises
	Group discussion
Who will benefit:	Bursars, Assistant Bursars, Heads of Department, Senior Team
	Leaders, HR management
Duration:	1 day
Certification:	OBT and Progressive Training
Training Provider:	Progressive Training